

TOP 10 REASONS

WHY YOUR LOGISTICS
TEAM SHOULDN'T
SOURCE AND MANAGE
THEIR OWN MOBILE
DEVICES

Logistics companies thrive on well-coordinated and efficient communication between multiple teams - planners, drivers, warehouse staff, and management. Mobile devices play a crucial role in this process. But is it wise to leave mobile device management to individual logistics teams? Doing so can lead to numerous challenges that could impact the success of your operations.

Ready to discover the top ten reasons your logistics team should embrace centrally managed mobile devices? Read on to find out!



Here's the 10 reasons we'll be explaining...





Inconsistent Device Quality

Consider the impact of inconsistent device quality on your team's productivity. When team members source and manage their own mobile devices, this can cause significant challenges, especially when devices not specifically designed for demanding environments like Samsung's "Rugged devices" are involved.

Can you expect optimal performance without a standardized procurement process? There is no guarantee that devices will be of uniform quality, which can result in disparities among team members. Some team members will have access to advanced devices and excellent network coverage, while others struggle with outdated or unreliable technology.

This issue becomes particularly critical in the logistics industry, where real-time communication and data transfer are vital for smooth operations, effective collaboration, and timely decision-making.

By embracing centralized procurement, companies can ensure their teams are equipped with modern, high-quality mobile devices, built to withstand the challenges of logistics environments. Central acquisition and management of devices remove disparities and ensure all team members have the tools necessary for peak performance and communication. Centralization also brings savings through bulk purchasing and enhanced negotiation power with suppliers. And when the hardware and software used across an organization are standardized, device management becomes a breeze. Doesn't that sound good?



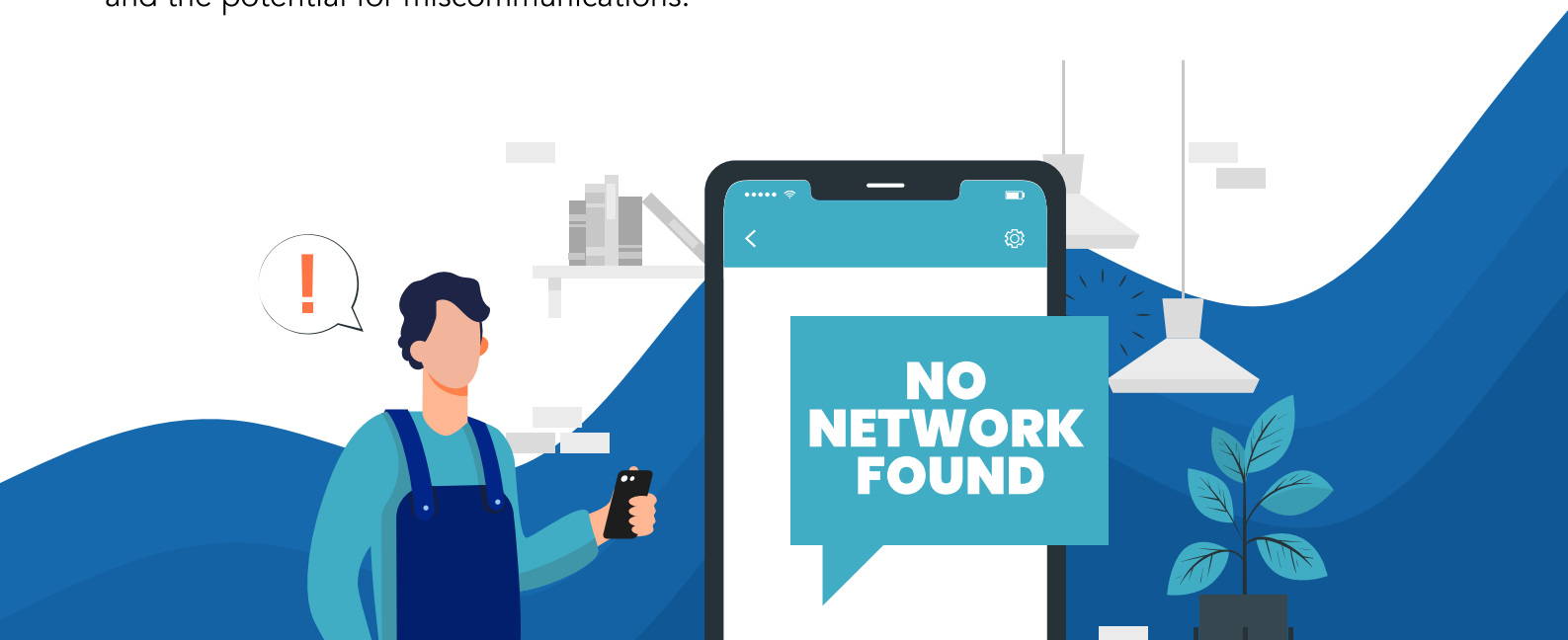
2 Inconsistent Data Plans

Allowing your team to manage their own devices to save you time? This might sound like a good idea, but when team members are responsible for sourcing and managing their own mobile devices, inconsistent data plans can hinder the efficiency of your operations.

Think about it: a lack of uniformity in data plans will result in disparities in coverage and data usage. Some team members will enjoy the luxury of unlimited data, while others will be hindered by data caps or less reliable devices. This inconsistency can lead to an uneven distribution of resources, negatively impacting the ability of certain team members to access vital information, collaborate, and communicate effectively with their colleagues. The consequences? Slower decision making, stalled progress, and the potential for miscommunications.

By providing all team members with uniform data plans, companies can ensure that everyone is on an equal footing, regardless of their role or location. This not only fosters seamless communication and collaboration but ensures you are in control of your team's ability to communicate while on the job.

There are also cost savings to be made when centralizing the management of data plans. Organizations can negotiate better deals with service providers through bulk purchasing and identify any inefficiencies. Tracking and monitoring data usage is made simple, and companies can optimize their data plans and device performance accordingly. Say goodbye to network connection issues and hello to seamless comms.



3

Security Risk

In our modern world where data theft is an increasing problem for businesses, allowing logistics teams to source and manage their own mobile devices significantly increases security risks.

If access control isn't carefully managed, there is the potential to compromise an organization's safety and integrity. Security threats, such as unauthorized access to sensitive data, device theft, or loss, can jeopardize crucial information confidentiality, disrupt operations, and cause financial losses.

This framework allows the implementation of robust security protocols like end-to-end data encryption and multi-factor authentication, protecting company information from unauthorized access.



Knox

Samsung devices use Samsung Knox, a proprietary security and management framework, can enhance security when integrated into a centralised management system.



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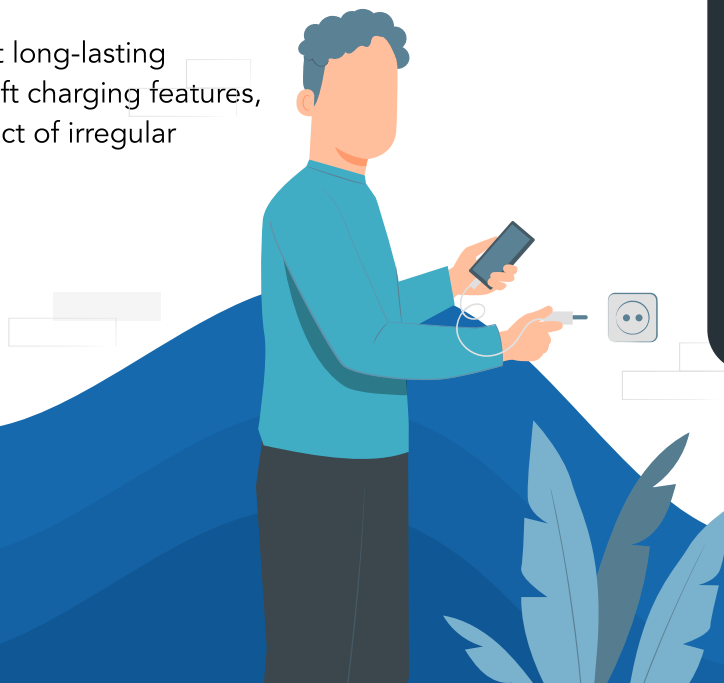
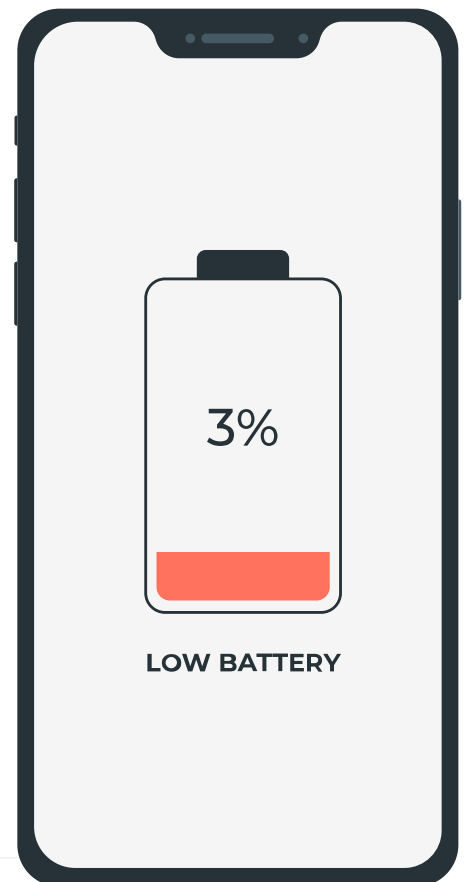
Battery Issues

Logistics operations often present harsh challenges for mobile devices. Dust, moisture, fluctuating temperatures, and even physical impact can severely impact a device's battery life, potentially leaving your team without a vital communication tool.

Moreover, varying charging habits among team members can intensify these battery issues, potentially impeding their ability to communicate effectively and access essential information promptly.

Samsung's Rugged devices were specifically designed to withstand the trials of a demanding logistics environment. Constructed with durability as a priority, they can handle the robust conditions typically found within these industries. Not only are these devices dust and moisture-resistant, but they also boast long-lasting battery life and swift charging features, reducing the impact of irregular charging habits.

Want to turbocharge your operations? By opting for modern devices, logistics teams can substantially mitigate risks associated with battery issues, ensuring uninterrupted communication and access to crucial information throughout operations. Centralised management of these devices can further boost battery performance by allowing administrators to monitor battery health, implement power-saving policies, and schedule regular maintenance.



5

Inefficient Communication and Collaboration

Inefficient communication and collaboration can occur when team members source and manage their own mobile devices. Without a standardised procurement process, teams end up with a hodgepodge of devices with varying compatibilities.

Sound familiar? This inconsistency can lead to disjointed communication, resulting in delayed information sharing and reduced operational efficiency.

Centralised device management can help rectify these issues by ensuring that all team members have access to the same modern, high-performance devices. The benefits of a centralised approach are numerous: contact details can be accessed from a single platform, streamlining communication among team members;

files can be shared effortlessly; messages can be broadcast across the entire team or to specific groups. Thus, communication and collaboration become significantly more efficient.

Samsung's devices, known for their sturdy build and advanced features, are particularly well-suited for logistics teams. Built to withstand the toughest conditions, these devices enable real-time information sharing, which is vital for effective decision-making and maintaining operational timelines.



6

Limited Support

Don't let technical glitches derail your operations! If your team is sourcing and managing their own mobile devices, they're unlikely to have access to a dedicated technical support team.

This could result in the loss of man hours while trying to troubleshoot device issues. Do your team members have the necessary technical skills to deal with tech glitches or to handle software updates promptly? Consequently, unresolved technical issues and outdated software can cause delays and productivity losses, affecting overall operational efficiency.

Implementing centralised device management can alleviate these issues by providing a unified support system for all team members. With centralised management, a dedicated external support manager or team can be appointed to handle device-related concerns. Technical issues are resolved quickly and efficiently - a real game changer.

This approach also ensures that all devices are regularly updated with the latest software patches and security updates, reducing the risk of potential vulnerabilities.

Samsung's devices, renowned for their durability and advanced features, offer reliable performance, minimising the likelihood of device failures. Samsung provides comprehensive technical support for their devices, giving peace of mind to organisations.



7

Loss of Productivity

When team members take responsibility for their own mobile devices, valuable time and energy are consumed on device research, purchasing, and management. This can lead to a significant loss of productivity. It's a deviation from their core tasks and responsibilities and managing devices can potentially impact the overall progress and success of logistics operations.

Ready to refocus your team's energy? Centralised device management streamlines the entire procurement and management process. By allocating these tasks to a dedicated team or individual, logistics team members can concentrate on their primary duties, thereby enhancing productivity and efficiency in operations.



8

Higher Costs

While a decentralised approach to sourcing and managing mobile devices for your logistics team may initially seem convenient, it can bleed your budget over time.

One of the key benefits of centralised device management is the ability to negotiate better deals with device providers and data carriers. By pooling the purchasing power of the entire logistics team, centralised management can secure bulk discounts on devices such as Samsung's smartphones and tablets.

These devices are ideal for logistics environments, with their durability, processing power, and security features. Bulk discounts on data plans can also be procured through centralised negotiations, leading to reduced costs for both data usage and device procurement.

Furthermore, centralised device management eliminates the need to reimburse employees for using their personal devices for work-related tasks. These hidden costs can accumulate over time and significantly inflate the overall costs of a decentralised system.



9

Lack of Control

Take the reins of your team's devices and data! Allowing individual logistics team members to source and manage their own mobile devices can lead to a lack of control, potential compliance issues and operational complications.

A lack of control over data usage can lead to potential compliance issues, as companies in the logistics sector are often subject to stringent regulations regarding data protection and privacy. Centralised device management can help maintain compliance by offering a standardised approach to data usage, access control, and security measures across all teams and devices.

Implementing standardised security protocols can be a real challenge if your team is working across a variety of devices and operating systems. A centralised device management system can ensure that all devices are up to date with the latest security patches and software versions. Don't let compliance risks and security vulnerabilities jeopardise your success.



10

Team members do not feel part of the same organisation

When individual logistics team members are responsible for sourcing and managing their own mobile devices, it can inadvertently create a sense of detachment from the larger organisation

This disconnection can be particularly pronounced if employees are using their personal phone numbers for work-related communication, blurring the lines between professional and personal interactions.

This sense of disconnection can have negative consequences for both individual and team performance. It can lead to a lack of motivation and productivity among team members, as they may not feel fully integrated into the company culture.

This lack of unity can result in decreased collaboration, undermining the overall efficiency and effectiveness of the team.

Centralising the sourcing and management of mobile devices can help to address these issues. By providing all team members with standardised devices, companies can create a consistent experience for employees, fostering a sense of unity and belonging within the organisation.

Company-assigned phone numbers and dedicated communication channels mean that employees can maintain a clear distinction between their work and personal lives. This separation not only promotes professionalism but also ensures that work-related conversations are secure and properly managed.



Want to avoid the issues we highlight in this eBook?

Introducing Device As A Service

Device as a Service (DaaS) is the most cost effective, simple and flexible way to source and manage mobile devices for your logistics team.

Why? Because we take care of everything. Get access to the latest technology shipped to your teams wherever they're working for a fixed monthly fee, only paying for the devices, services and management you need.

Scale up or down to support your team, whenever and wherever they work. RVT partners with the biggest names in the industry, including Samsung, supplying the best technology, services and connectivity options, configured, ready to use, straight out of the box.

We take care of warranty, insurance or replacement devices. And when it's time to make changes we decommission old devices securely and sustainably, protecting your investment, your data and the planet.



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